

PATIENT CARE EXPANSION UPDATE

Less Wait, Less Travel, More Access to Exceptional Healthcare



October 31, 2025 Update

Operations

- **Nov 3: Construction starts on 2nd floor for new lab space [ground officially “broken”!]**
- Construction permitting complete!
- All learning/education activities have moved out of Skills Lab
- Library cleaned out and ready to store Same-Day South equipment and supplies from Nov 3 to 14; then used for Central Sterile/Surgery equipment and supplies (this door is key coded; Steve Cromer and Anna Engle can provide access)

Construction Moves Management

- **Week of October 27**
 - Chapel items removed and stored
 - Artwork impacted by Phase 1 removed, stored or given away
 - Parking changes communicated with email to “all,” signage and barricades
- **November**
 - **Nov 3:** Dustene Johnston [Perioperative Services] moving (temporarily) to Corporate Pointe Ste 200
 - **Nov 3:** Anna Engle [Same Day Services], moving into Dustene’s office in Same-Day North
 - **Nov 3:** Outpatient Nutrition Therapy will be implementing an integrated model and working out of clinics (Palouse Peds-Pullman, Pullman Family Medicine, Palouse Medical, Residency Center and working out of the former Incyte Diagnostics Suites – near Inland Ortho)
 - **Nov 3 - 7:** Jeremy’s old office and Chapel (temporarily) inaccessible for Phase 0 pre-construction
 - **Nov 5-15:** Phase 0: Same Day South Construction and temporary changes for patient care
 - **Stakeholders:** Dustene Johnston, Anna Engle, Steve Cromer, Dave Rees, Anna Henderson, Tammy Dahl, Pat Wuestney and Carrie Coen
 - Same Day South will be temporarily under construction for 8 weeks days so that plumbing, air, and electric work can be completed in the ceiling to connect the new 2nd floor lab
 - **Changes during this time:**
 - All cases (endoscopy/surgical) will **start before 1pm**
 - **Only emergent cases** will be added on after 1pm
 - Infusion patients will be moved to Same-Day North and rescheduled to start after 1pm
 - **What will not change:**
 - All surgeries currently scheduled between Nov 5 and Nov 14 will proceed without rescheduling
 - We will accommodate all emergent surgeries
 - Our staffing will not change so that we can provide exceptional patient care and stability in working hours to our staff
 - **To communicate this change:**
 - All surgeons notified by Dustene; notifications sent to offices; staff notified by Anna & Steve
 - Phone calls to every patient impacted; patients rescheduled or informed where service has been moved to (specifically infusions)

- **November Continued**

- **Nov 10:** Care Coordination/Utilization for inpatients vacating space; (temporarily) moving to Jeremy's former office in back hallway
 - Team members will also be relocating to the 2nd floor of the PAC (Patient Accounts Center)
- **Nov 10:** Nutrition Therapy vacating space; (temporarily) moving to Jeremy's former office in back hallway for inpatient care and to the former Incyte Pathology office (near Inland Orthopaedics) for outpatient care
 - Team members supporting Outpatient Nutrition Therapy will also be relocating to the 2nd floor of the PAC (Patient Accounts Center) and will be working at clinics through an integrated model
- **Nov 10:** RT inpatient vacating space; (temporarily) moving to Chapel
- **Nov 14:** Anna Henderson [Infection Prevention] moving to Suite 103 in Corporate Pointe
- **Nov 14:** Cate Carl [Employee Health] moving to Palouse Medical
- **Nov 14:** Clinical Coordinators moving to Travel Clinic/Security Space (temporarily)

Construction Communications

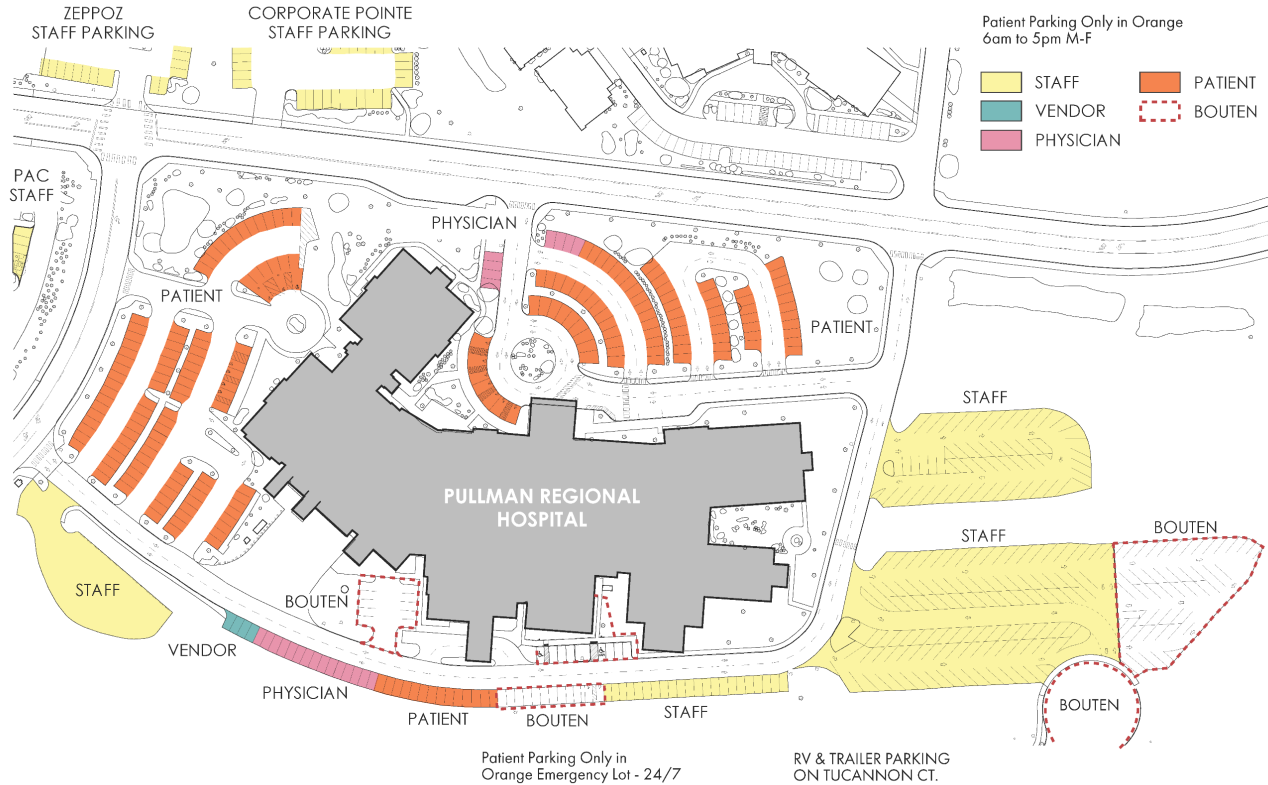
- Construction schematic designs, with phasing timelines have been posted near all construction areas for Phase 1, led by Design West Architects
- Construction Communication Command Center is live in the Safety Huddle hallway (located behind conference rooms)
- Coffee Ground Rounds, a daily tour highlighting wayfinding changes, will be held after Safety Huddle, starting November 3

Parking Updates

- Parking reallocation begins November 1 – remember our motto, “Parking = Patient Priority.”
 - **NOV 1: Bouten Construction Parking Spaces Designated**
 - Physician Only parking spaces (near the ED) will be reallocated to provide accessible and temporary parking for Physicians and CRNAs
 - Upper East parking lot and cul-de-sac parking (off of Tucannon Court) will be reserved for construction crews, staging and large equipment. Access to the parking lot will be open from Tucannon Court; please do not park in the cul-de-sac.
 - With the exception of ED Patient Parking (which is observed 24/7), please observe the “Patient Only” parking areas, in orange, M-F 6am to 5pm
 -

PULLMAN REGIONAL HOSPITAL CONSTRUCTION PARKING MAP

NOVEMBER 2025



Stay in the know:
pullmanregional.org/internal