

Pathways

to a
Healthy Future



A YEAR IN REVIEW

"Our vision remains clear:
providing leadership for integrated health and healing activities in order to
create a self-sustaining, self-directed, inclusive model of healthcare for the region."

—Scott Adams, CEO, Pullman Regional Hospital

Leaders in innovation and care

Dear community:

Welcome to Pullman Regional Hospital's (PRH) 2014 Year in Review. This annual report is chock-full of markers of progress on our pathway to building a healthier future for the community. Our vision remains clear: providing leadership for integrated health and healing activities in order to create a self-sustaining, self-directed, inclusive model of healthcare for the region.

Meeting milestones

In 2014, some key financial milestones were met that allow us to sustain PRH as an independent, critical access hospital. We are grateful to Pullman voters, who passed a levy in the early part of last year that provides approximately \$500,000 more in annual revenue. This helps us continue to provide the same level of quality care and services to patients. Additionally, PRH refinanced \$13.3 million in revenue bonds originally secured in 2002 to pay for the construction of the new hospital. The refinancing results in annual interest savings of approximately \$300,000. This nearly \$1 million increase to our bottom line puts the hospital in a stronger financial position to respond to continuing decreases in payments from Medicare/Medicaid, as well as threats from proposed state and federal legislation eliminating essential funding sources for small hospitals like ours.

Bringing you the best care

We also recruited several new physicians to the region and added new specialty care services to ensure access to nephrology and neurology for patients who would normally need to travel for these specialties. In February, **Bryan D. Smith, MD**, joined Palouse Urology as our newest da Vinci Surgical

System-trained surgeon and urologist. Since arriving, Dr. Smith has been busy providing care to a growing clientele, including pediatric urology patients.

Isaac R. Grindeland, MD, joined the medical staff as our new pathologist, replacing Morgan Wright, MD, who retired last June. Two new physicians also joined our medical staff last summer, **Shawn Richards, MD**, ophthalmologist, practicing at Clearview Eye Clinic; and **Anmol Kahlon, MD**, internal medicine, who is practicing at Palouse Medical and as a hospitalist at PRH.

Embracing innovation

PRH continues to find innovative ways to adapt to dramatic changes in the healthcare system. We were recognized as one of the country's early adopters of copper as a natural antimicrobial when we switched more than 600 touch points in the hospital to copper. We also continue to look at how we can provide medicine and care through telemedicine. Our speech therapists at Summit Therapy & Health Services are providing therapy to Pullman School District (PSD) students with great outcomes.

We continue our partnership with the Providence Sacred Heart telestroke service and are working toward telemedicine in pediatric care. We held our Innovation in Healthcare forum, which drew national leaders in healthcare innovation who validated the leadership and commitment to innovation that PRH has displayed.

We are also leading the pack in the national mandate to achieve an electronic medical record for patients. In November, we completed Meaningful Use Stage 2 Attestation, putting PRH among the



Scott Adams,
CEO,
Pullman
Regional
Hospital

minority of hospitals in the nation to achieve this level of regulatory success. Related to our work on creating better electronic information systems for the benefit of patient care, we've been named a Most Wired Hospital for the eighth consecutive year.

Better together

Partnerships are an important part of sustaining and improving health in our community. One new exciting partnership formed in 2014 was the Palouse Area Health Network. Members include healthcare partners like the hospital and nontraditional partners, such as Pullman School District, WSU Human Development and representatives from health and human services. The main objective of the group is to collaborate and coordinate services to improve the health of the community. Additionally, we are now partners with Critical Access Hospital Network, Empire Health Foundation and Better Health Together and we have received funding from the U.S. Department of Agriculture and Empire Health to "deliver care, differently."

Finally, we conclude 2014 with a successful year of fundraising. \$3,071,149 was raised in 2014 through the support of donors, volunteer leaders, and staff. The PRH Foundation and community support is playing an essential role in the progress we are making toward achieving a self-sustaining and self-directed healthcare community.

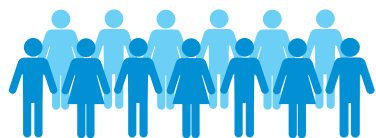
Thank you.

A handwritten signature in black ink that reads "Scott K. Adams". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Scott K. Adams
Chief Executive Officer

By the numbers

We are a community of:



425 full-time and part-time employees

315 volunteers and auxiliaries who served over **16,875** hours

159 medical staff members (63 in active membership)

As a team we served:

1,757 men, women, children and newborns as inpatients

71,170 individual outpatient visits

That totals:

3,899 patient days | **660** equivalent observation patient days

15,849 observation hours of care

424 babies delivered | **29,114** diagnostic imaging studies completed

10,680 patients who entered our Emergency Department


90,218 laboratory tests performed

4,302 surgical patients | **83** percent of which were surgical vs. **17** percent endoscopy



A year in review

Our medical family

-  Public Hospital District (PHD)
No. 1-A is a community consisting of:
 - Pullman Regional Hospital** (wholly owned by PHD 1-A).
 - Pullman Regional Hospital Clinic Services, LLC** (wholly owned by PHD 1-A).
 - Palouse Surgeons, LLC** (jointly owned).
 - Palouse Specialty Physicians, P.S.** (jointly owned).

\$ Financial summary: Jan. 1 through Dec. 31, 2014

DISTRICT REVENUE (NET)	\$59,426,791
Salaries, wages and benefits	32,277,952
Professional fees	4,213,994
Supplies	11,119,992
Interest and depreciation	3,899,052
All other costs	7,132,360
Net earnings*	\$783,441

* Retained for plant, property, and equipment, debt repayment and service enhancement during fiscal year 2014.

2014

Financial facts and figures

Women rank Pullman Regional Hospital among nation's best

Pullman Regional Hospital was proud to receive the award as one of America's Best Hospitals in Obstetrics by Women-Certified®. The distinction is the only award that identifies the country's best healthcare institutions based on robust criteria that consider female patient satisfaction, clinical excellence and what women say they want from a hospital—including quality physician communications, responsiveness of nurses and support staff, cleanliness, and trusted referrals from other women.

"It takes a team effort to provide an exceptional patient experience and quality care," says **Scott Adams**, Chief Executive Officer. "We're very proud and grateful to receive the trust and confidence from women choosing to begin their child's pathway to a healthy future with us."

The Women's Choice Award is the first

national award based on the recommendations and preferences of women.

Hospitals qualify for this highly selective annual list of America's Best Hospitals for Patient Experience in Obstetrics based on a proprietary scoring process that incorporates a national, standardized survey of patients' perspectives of

hospital care reported by the U.S. Department of Health and Human Services (Hospital Consumer Assessment of Healthcare Providers and Systems), as well as an analysis that weighs criteria identified as the most important to women for patient satisfaction. For more information on the award and how hospitals are chosen, visit www.womenschoiceaward.com/awarded/best-hospitals/ob.



◆ Specially trained **Patient Support Volunteers** provide a calm and supportive presence to patients, family members and staff. This new group serves in the Emergency Department, Medical/Surgical units and is available for emergent needs on an on-call basis. For more information, contact Jessica Rivers, volunteer coordinator, at 509-336-7391.



◆ Pullman Regional Hospital Foundation kicks off **2014 annual giving fundraising for the hospital's highest needs:**

- Fetal heart rate monitor.
- BirthPlace labor beds.
- Infant video laryngoscope.
- 3-D breast tomosynthesis mammography, stereotactic capabilities and room expansion.



◆ Over 300 hospital donors and supporters joined in celebration to support the hospital's highest needs at the **8th Annual Pullman Regional Hospital Foundation Gala**.

Endowment for Quality & Access

Local steering committee formed

The Endowment for Quality & Access, established in December 2013, is a pathway to sustaining quality medical care at Pullman Regional Hospital during a time when increased regulations, healthcare reform and potential budget cuts threaten the stability of hospital resources. This \$10 million campaign is a first step toward a long-term goal to fund a \$75 million endowment to support ongoing access to quality medical services in this region.

The volunteer leaders on our campaign steering committee represent the people who are giving gifts and using the hospital. They are community members and farmers, people with deep roots where we live, who care about the quality of health and healthcare.

Co-chairs **Mike Sodorff** and **Carol Chipman** are joined by committee members **Greg Bloom**; **Jack Fulfs**;

Ken Gibson; **Jen Greeny**; **Stephen Hall, MD**; **Fritz Hughes** and **Pat Wright**.

Carol Chipman said she agreed to co-chair the hospital's campaign steering committee because she believes Pullman needs and deserves a hospital and medical community that is secure and profitable going into the future. "I also believe that each of us has a responsibility to help achieve this," she says, "and I feel strongly that this is my chance to give back to a community that has been so good to me and my family."

Like Chipman, **Mike Sodorff** decided to co-chair the campaign steering committee as a way to give back to the



community. "As a committee, our goal will be to continue to provide healthcare services that are important to the community," he says. "Personally, I wanted to participate for the satisfaction of a job well done."

Bryan D. Smith, MD, urologist, joins Palouse Urology. Dr. Smith specializes in robotic and laparoscopic surgery and pediatric urology.



Bryan D. Smith, MD

University students danced for 12 hours and raised funds for the hospital's Center for Women's & Children's Health at the Inaugural 2014 WSU Dance-A-Thon.



Community support provides another path to ensuring a healthy future for Pullman and the region. Last winter, voters approved a maintenance and operations levy that increased Pullman Regional Hospital's annual revenue by approximately \$500,000.



Robert Lloyd, DO

Robert Lloyd, DO, radiologist at Pullman Regional Hospital, receives 2014 Physician Excellence Award. He was nominated by physician peers and staff.

APRIL

Telespeech Therapy project

*Pullman Regional Hospital
Foundation awarded federal grant*

Pullman Regional Hospital (PRH) Foundation received its first federal grant of \$280,468, awarded by the U.S. Department of Agriculture Rural Development Program for the Telespeech Therapy for Children and Schools project. In an effort to address the mounting problem of delayed language skills among our youth, PRH's team of speech language pathologists are partnering with the Pullman School District (PSD) to provide speech therapy to remote areas through an online teletherapy and video modeling platform

produced by GemIni Systems, based in Spokane.

"The tele-medicine pilot for speech and language therapy shows promise to provide additional speech and language services for eligible students, especially in rural areas where an on-site provider is not feasible," says PSD Superintendent **Paul Sturm**.

"With the USDA award, new tele-medicine equipment can be purchased,

and more students throughout the region can receive equally effective high-quality speech therapy services," says **Carrie Coen**, director of Pullman Regional's Summit Therapy & Health Services.



FROM LEFT:
Wesley Ann Schulhauser;
Jackie Sue Wilkins, 2014
Auxiliary vice president;
Sharon Hall, 2014 Auxiliary president

- ◆ Pullman Regional Hospital Auxiliary granted project funding requests from eight hospital departments totaling \$22,624 to help fund patient healing and comfort needs, including \$5,000 for the NOELLE maternal and neonatal birthing simulator, a life-size female manikin featuring an automatic birthing system which replicates real responses to drugs and care.

- ◆ In April, the **Palouse Free Clinic** opened on the Pullman Regional Hospital campus, providing access to healthcare services for the uninsured and underinsured. It is a non-profit organization working under the umbrella of services provided by the Community Action Center in Pullman.

- ◆ **Jonna Bobeck, RN,** Emergency Department, was recognized for Leadership Excellence as a Frontline Nurse Clinician by the Northwest Organization for Nurse Executives.



Jonna Bobeck,
MN, CEN, RN

2014

A YEAR IN REVIEW

APRIL

Congratulations, scholars!

WSU pharmacy students awarded Bill Gaskins Pharmacy Scholarship

The Bill Gaskins Pharmacy Scholarship, established in 2013, honors **Bill Gaskins**, Washington State University alumnus, instructor, mentor, WSU Athletic Hall of Fame inductee and Director of Pullman Regional Hospital (PRH) Pharmacy for 43 years.

Upon his retirement from PRH, money was raised through the PRH Foundation to establish the Bill Gaskins Pharmacy Scholarship to honor Bill and assist pharmacy student interns and residents training in rural pharmacy. The scholarship builds upon a long-standing legacy of PRH serving as a site for WSU pharmacy students to complete clinical rotations. Scholarships in the amount of \$2,500 are awarded to eligible applicants each semester to assist with tuition, fees, books, travel and living expenses.

Washington State University College of Pharmacy students **Andrea Fernandez** and **Yedesdes Shiferaw** were the first recipients of the \$2,500 scholarship for the fall 2014 semester.

Scholarship assistance can play a significant role in supporting students to help relieve the financial burden of travel and living expenses accrued through the valuable experience of rotations.



Andrea Fernandez



Yedesdes Shiferaw



Isaac R. Grindeland, MD

- ◆ **Isaac R. Grindeland, MD**, joined Pullman Regional Hospital's medical staff in June, providing pathology services. He is also a pathologist with Incyte Diagnostics in Spokane.

- ◆ Through the generosity of Pullman Regional Hospital employees, the Auxiliary, Friends of Hospice and Design Effects of Pullman, more than \$13,000 was raised to redesign a hospital patient care room. It was named the **Dennise Stannard Palliative Care Room** in dedication to Dennise, a beloved PRH nurse of 21 years and director of BirthPlace and Medical/Surgical units.

The Dennise Stannard Palliative Care Room



Ed Robertson's Badger Braces prototype

- ◆ **Ed Robertson**, physical therapist with Summit Therapy & Health Services, presented his Badger Braces ankle brace prototype at Palouse Knowledge Corridor's Be the Entrepreneur Bootcamp. Pullman Regional Hospital will be sponsoring the 2015 Bootcamp's Human and Animal Health track.

New physicians join Pullman Regional Hospital



Shawn Richards, MD,
ophthalmology

Physicians are the lifeblood of a quality medical and healthcare community for the region. Pullman Regional Hospital (PRH) is dedicated to recruiting and retaining highly trained physicians. In 2014, we brought on two new physicians.

Palouse native **Shawn Richards, MD**, ophthalmologist, joined Clearview Eye Clinic and PRH's medical staff. Dr. Richards is performing surgeries in Moscow and at PRH. He brings additional expertise to

the Palouse in corneal disease and corneal transplant surgery.

Anmol Kahlon, MD, joined Palouse Medical, practicing internal medicine and providing primary care and hospitalist services at PRH. Dr. Kahlon comes to the Palouse from St. Joseph Regional Medical Center in Paterson, New Jersey, where she performed her internship and residency. She received her medical degree from Government Medical College in Amritsar, India.



Anmol Kahlon, MD,
internal medicine



- ◆ A record turnout of 123 golfers, sponsors and volunteers supported the hospital's highest needs at the 9th annual **Pullman Regional Hospital Foundation Golf Classic**—the "most fun" golf tournament in the region.

- ◆ The four Pullman auto dealers (**Jess Ford of Pullman; Wysup Chrysler, Jeep, Dodge, Ram; Chipman & Taylor Chevrolet; and Toyota of Pullman**) joined together for a second year to help support the hospital's highest needs by donating funds—or \$100 per new or used vehicle sold during the month of August—to Pullman Regional Hospital.

- ◆ Pullman Regional Hospital became an **early adopter of copper** in its facility, converting more than 600 touch points from stainless steel to copper upon receiving a grant from the Copper Development Association. The copper material has been proven to kill greater than 99.9 percent of MRSA, *E. coli* and other bacteria within two hours of exposure and will assist in protecting against bacteria and infectious diseases in the hospital.



HRSA grant awarded for women's and children's health

Pullman Regional Hospital (PRH) Foundation secured \$85,000 in grant funding from the U.S. Department of Health and Human Services, Health Resources and Services Administration (HRSA) to conduct a needs assessment and expand regional collaborations around women's and children's health through the work of the Whitman County Health Network (WCHN).

The first goal of the one-year planning grant is to complete a regional needs assessment, followed by a medical services inventory and a service gap analysis to identify additional services and medical needs. In partnership with PRH, the network will develop a strategic plan for the hospital's Center for Women's & Children's Health and plan ways to expand the network.

The WCHN is a rich partnership of local health and human service agencies committed to enhancing women's and children's health and includes **PRH; Empire Health Foundation; Pullman School District; Palouse Pediatrics; Palouse Medical; Pullman Family Medicine; Palouse River Counseling; Whitman County Public Health; Community Action Center; Willow Center; Better Health Together; and Washington State University departments of Human Development, Health and Wellness Services, and Psychology.**

"The WCHN plays a pivotal role for the region regarding health improvement. We have the right

people at the table and a great understanding and sense of the local needs to provide this voice and will serve as a valuable partner in the region," says **Brian Myers**, senior program associate for Empire Health Foundation.

The goal of the network is to provide accessible, affordable, and quality medical care and health services to the remote and rural communities located in Whitman County, primarily in the area of women's and children's health.



- ◆ For the eighth consecutive year, Pullman Regional Hospital is named one of the **Most Wired Hospitals** in the nation. The Most Wired survey is administered by *Hospitals & Health Networks* magazine, which recognizes hospitals for utilizing information technology to better connect care providers and patient information.

- ◆ Farmers helped support Pullman Regional Hospital Foundation's Endowment for Quality & Access with the gift of unsold grain or other commodity crops through the new **Gifts of Grain** program.



1ST

- ◆ The **first property donation** received in support of the Endowment for Quality & Access.

OCTOBER

Health Innovation Summit draws national **healthcare leaders**



Scott Adams, CEO, Pullman Regional Hospital, and Brian Kasbar, co-founder of GemlIn Systems in Spokane

Pullman Regional Hospital (PRH) hosted its second annual Health Innovation Summit featuring **Craig Dolezal**, a top senior strategist and national thought leader on employer-sponsored healthcare benefits. His address focused on communitywide, self-funded health insurance plans and the possibility of starting such a plan for employers on the Palouse. PRH has since formed a community-based think tank to address options for creating a self-sustaining, self-directed approach to healthcare in our region.

The Health Innovation Summit featured the hospital's latest innovations,

including telespeech; advance care planning and health coaches; Badger Braces, a patented ankle brace; and copper installations to decrease infections.

Brian Kasbar, co-founder of GemlIn Systems in Spokane, a web-based provider of customized video modeling for speech therapy partnering with PRH, was a speaker at the Summit. He says, "Pullman Regional is at the top in innovation...I've travelled to Yale, Princeton, USC, UCSD, and I haven't met with a group this dedicated to innovation in healthcare."

◆ **Scott Adams**, Chief Executive Officer of Pullman Regional Hospital, is awarded the prestigious Joe Hopkins Memorial Award for outstanding leadership by the Washington State Hospital Association.



◆ Donors and hospital supporters celebrated 2013 annual giving success and the **installation of the HydroWorx Therapy pool** at Pullman Regional Hospital's Summit Therapy & Health Services.

◆ Pullman Regional Hospital's website is recognized nationally by Strategic Health Care Communications with an **eHealthcare Leadership Award for Best Overall Internet Site** in 2014 out of more than 1,000 entries.



◆ Pullman Regional Hospital became accredited by **DNV GL, Healthcare**. Previously the hospital was using The Joint Commission as its accrediting body.

◆ Pullman Regional Hospital receives its second Women's Choice Award by Women Certified—this time as one of the country's **100 Best Hospitals for Patient Experience** voted on by women and based on data from the Centers for Medicare & Medicaid Services.

◆ **Meaningful Use Stage 2 Attestation** is achieved, putting Pullman Regional Hospital among the minority of hospitals in the nation to achieve this level of regulatory success related to adoption of electronic medical records.

◆ The hospital is recognized for **high performance in employee safety** by the Washington Hospital Workers' Compensation Trust.

2014

A YEAR IN REVIEW

OCT N

Hospital receives grant for 3-D mammography



In partnership with the Foundation, Pullman Regional Hospital (PRH) received a grant from the M.J. Murdock Charitable Trust to help meet the health needs of women through the purchase of **3-D digital breast tomosynthesis** technology. The grant award, up to \$248,000 in funding, complements the donations made by the community as part of the Foundation's Annual Giving for Excellence Fund Drive in 2014. The funds will be used to purchase new technology, including stereotactic capabilities, and fund an expansion of the patient care area to provide greater capacity and comfort for mammography patients.

"The Foundation is so grateful for the support from this region, this hospital and now from Murdock," says **Fritz Hughes**, PRH Foundation board

president. "We set out with a big goal to bring 3-D breast imaging technology to Pullman, and together, we did it—all through generous contributions from our region."

Tomosynthesis technology creates a three-dimensional view of the breast that the radiologist can view in a virtual environment to detect suspected tumors and masses with a higher degree of accuracy than traditional mammography. Stereotactic breast biopsy is a nonsurgical method of assessing a breast abnormality and is used to test whether a growth is benign or cancerous.

"As a physician, I'm dedicated to providing the best care to women in the early detection of breast cancer. I am grateful to the community and Murdock Trust for making this state-of-the-art technology available to Pullman Regional Hospital patients," says **Robert Lloyd, DO**, a radiologist at PRH.

The new mammography technology will be available to patients in spring of 2015.



◆ Pullman Regional Hospital refinanced \$13.3 million in unlimited tax general obligation bonds originally secured in 2002 to pay for the construction of the new hospital. The refinancing resulted in annual interest savings of approximately \$300,000. This savings combined with more than \$600,000 annual revenue from the M&O levy passed by Pullman voters earlier in the year results in **nearly \$1 million in additional revenue for the hospital.**

◆ Pullman Regional Hospital Foundation is awarded a **\$77,340 grant by Empire Health Foundation to fund the expansion of the Social Work Extender Program in Whitman County** by implementing preventive care home visits to aging or disabled adults living independently with chronic conditions.

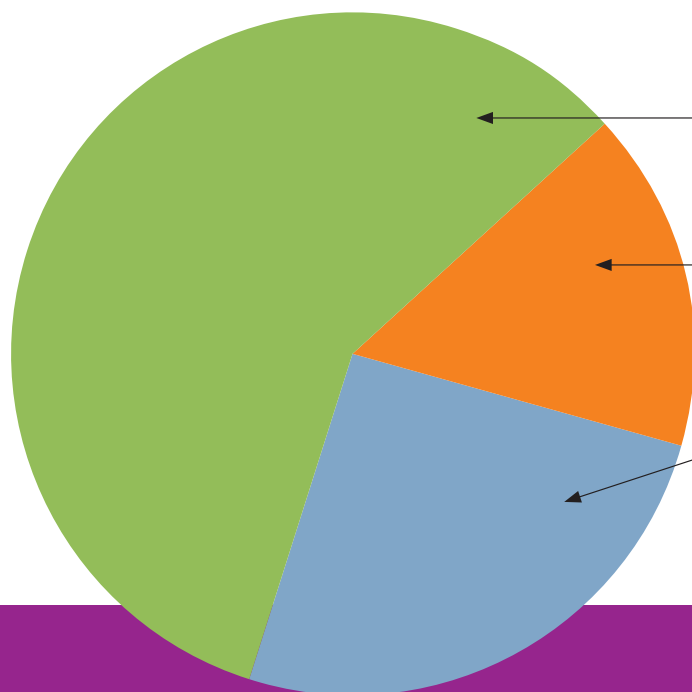
◆ Washington State University College of Pharmacy student **Rachel Christiansen** awarded \$2,500 Bill Gaskins Pharmacy Scholarship.

◆ Pullman Regional Hospital employee **Bonnie Brown**, awarded \$2,500 Foundation Staff Scholarship to further her medical education.

◆ Pullman Regional Hospital **celebrated 10 years in its new building located on Bishop Boulevard.** The hospital opened its doors in the new location in December 2004.

◆ **Imaging Services Ultrasound** program received accreditation from the American College of Radiology.





Endowment for Quality & Access

\$1,796,681

Innovation

\$494,308

Annual giving

\$780,160

TOTAL RAISED

These amounts reflect all gifts,
grants and pledges received.

\$3,071,149

Community support means a bright future

After every calendar year, I take time to reflect on what I learned from the community and the work of the Pullman Regional Hospital (PRH) Foundation. In 2014, we saw over 700 donors give to support the Annual Giving for Excellence Fund Drive, the Endowment for Quality & Access, innovation, staff, and Bill Gaskins Pharmacy Scholarships. From 2013 to 2014, our number of donors increased by 15 percent! We also received gifts from a broader cross-section of the community and across the region. It was heartwarming to receive gifts from grateful patients who live outside Pullman and gifts of grain from the farming community.

My conclusion is that this region cares deeply about access to quality care and wants the hospital to thrive. They also see the urgency of giving financial support

to address the perpetually changing health and healthcare delivery in this country.

When I accepted the role of chief development officer over two years ago, I was energized by the challenge to help a small hospital do big things. It will take a tremendous amount of hard work and building of trust to sustain and help PRH thrive in the face of so much uncertainty, but I am convinced this community and region care enough to make an investment so they keep their care here and the best in the Pacific Northwest.

I wanted to take a moment to applaud the work of the Foundation board and the Endowment for Quality & Access Steering Committee. Last year, every board member participated on at least one committee and made a financial contribution.

Our success in 2014 would not be possible without their leadership and dedication. Since its inception, the Endowment for Quality & Access has raised over \$2.5 million. Co-chairs Carol Chipman and Mike Sodorff and the other seven committee members have spent hundreds of hours meeting with prospective donors and in weekly meetings. The board and the Endowment Steering Committee are the backbone of our success. Volunteer leadership and the generosity of our donors have put us on a pathway to help PRH.

I look forward to seeing what will happen in 2015!

With best regards,

Rueben Mayes, MBA, CFRE
Chief Development Officer

Pullman Regional Hospital Foundation



GUARDIAN ANGEL PROGRAM

PULLMAN REGIONAL HOSPITAL

The Guardian Angel program gives grateful patients an opportunity to honor a physician or hospital staff member while supporting Pullman Regional Hospital Foundation. Guardian Angel gifts support the Foundation's unrestricted fund, which supports the hospital's highest needs.

2014 Guardian Angel recipients

Jeannie Eylar, Administration

Honored by Col. Robert and Miriam Rehwaldt

Paula Fealy, Medical Surgical Unit

Honored by Col. Robert and Miriam Rehwaldt

Dr. Stephanie Fosback, Palouse Medical

Honored by Dianne Lowe

Susan Keeling, Palouse Audiology

Honored by Kimberly McGee

Dr. Benno Mohr, Palouse Medical

Honored by Max and Sara Moore

Pullman Regional Hospital Staff

Honored by Chapter AE, P.E. O. Palouse Washington
Also honored by Suzanne Polle, as well as Mitchel Diamond and Virginia Gelczis

Cheryl Swain, Palouse Medical

Honored by Dianne Lowe

Dr. Ed Tingstad, Inland Orthopedics Surgery & Sports Medicine Clinic

Honored by Glenn and Kathryn Johnson

Thank you

The Foundation board and staff thank all those who chose to financially support Pullman Regional Hospital through gifts, grants, pledges and long-term commitments.

\$100,000–\$500,000

Scott and Sharon Adams
Anonymous
Dr. Richard Caggiano and Karen Karpman
Carol Chipman
Dave and Denise Christy
M.J. Murdock Charitable Trust
Joe and Tami Pitzer
Pullman Family Medicine
Josh and Jamie Smart
USDA

\$50,000–\$99,999

Empire Health Foundation
Merle Harlow
Health Resources and Services Administration
Howard and Mary Jane Neill
Tom and Faye Neill
Janice Stewart
Chud and Cindy Wendle

\$25,000–\$49,999

Stacey and Jeoffrey Aggabao
Norm Apperson and Pamela McEachern
Mike and Bernadette Berney

Greg and Karin Bloom
Helga Bloom
Suzan Carter
Laura Child
Carrie and Charles Coen
Phil Druffel
Bruce and Barbara Palmer
Palouse ENT
Pullman Anesthesia Associates
Pullman Regional Hospital Auxiliary
Ed and Beatriz Schweitzer

\$10,000–\$24,999

American Express
Avista Corporation
Avista Foundation
Margery Bennett
Mike and Dede Boone
Kelly and Kathleen Brown
Matt and Lynda Carey
Girard Clark
Greg and Jeannie Eylar
Jack and Linda Fulfs
Fritz and Mary Margaret Hughes
Gordon and Nancy Lamb
Rueben and Marie Mayes
Peg Motley

Ken and Suzanne Myklebust
Mike and Christine Sodorff
Dr. Ed and Laura Tingstad
Ernie and Marie Weiss
Ray and Pat Wright
Wysup Chrysler Jeep Dodge Ram

\$5,000–\$9,999

John and Linda Chaplin
Chipman & Taylor Chevrolet
Clark Farms
Norm and Jessie Druffel
Walter and Tricia Grantham
Norris and Jeanne Holstad
Allen Hood
Jess Ford of Pullman
Jeff Kimberling and Megan Guido
Dave and Patti Knowles
Michael McNamara
Dr. Peter Mikkelsen and Anna Lim
Drs. Jeffrey Radakovich and Vicki Short
Toyota of Pullman
Clinton Westberg
Janine Zorb

\$2,500–\$4,999

Coca-Cola
DesignEffects
Andrea Gallagher
Bill and Felicia Gaskins
Dr. Karen Geheb and Michael Harris
Donald and Donna Haynes
Jack and BettyJo Hilliard
Larry Hood
Karl Hoover & Associates, LLC
Velle and Judy Kolde
KQQQ & KHTR Radio
Frances Pettit
Mike Rask
Jerman and Marguerite Rose
Sam Dial Jewelers
Gordon Sedlacek
James Short, PhD
Roger Spencer
Ray and JoAnn Story
Steve and Dawn Watts
Hans Went

\$1,000–\$2,499

Robert and Carolyn Allan
Allegra Printing & Design
Avalon Care Center
Midge Bashaw

Kara Bates
Melinda Beasley
Shelley Bennett
Dr. Stephen and Verna Bergmann
Stanley Buckley
Brandon and Marilyn Burch
Campbell Scientific, Inc.
Kenneth and Dorothy Casavant
Brenda Champoux
Jerry and Dolma Christenson
Dave Christy State Farm Insurance
Terence and Ruth Day
Rick and Pam DeBowes
Decagon Devices, Inc.
Donald and Joye Dillman
David Dolezilek and Karyn Hardy
Alma Druffel
Edward Jones
Jeff and Jill Elbracht
Steve and Meridee Febus
Jerry and Donna Finch
Donna Freer-Stannard
Myrtle Fulfs
William Gonnello

Carol Gordon
Gordon Estates Winery
Susan Gormsen
Walter and Orbie Gray
Dr. Steve and Sharon Hall
Joe and Sharon Hindman
Hologic
Inland Cellular
Inland Northwest Health Services
Irwin, Myklebust, Savage & Brown, PS
Rafik and Marysue Itani
J & H, Inc.
Glenn and Kathryn Johnson
Matt Kleffner
Gary and Marilyn Klug
Jan and Connie Koal
Brad and Jennifer Lewis
Dr. Robert and Kathleen Lloyd
Dianne Lowe
John and Barbara Meyer
Neill's Flowers and Gifts
Northwest Anesthesia, PLLC
Northwestern Mutual Financial
Charles and Gwen Oldenburg

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Caesar and Donna Paul
Pete and Kristine Peters
Sid and Penne Pierson
Pullman Disposal Service
RE/MAX Home and Land
Bob and Miriam
Rehwaladt
Dennis and Julia
Reynolds
Ed and Ferris Robertson
Michael and Carol
Rydbom
Safeway Foundation
Sanctuary Yoga, LLC
Barney and Marcia
Saneholtz
Ron Schwartz
Schweitzer Engineering
Laboratories, Inc.
David Seamans
Dr. David and Kathy
Spencer
Michael and Patricia
Sturko
Tom and Gloria Taylor
Chip and Amy Tull
Waddell & Reed,
Pullman, WA
Washington Trust Bank
Wealth Management
and Advisory Services
Jackie Sue Wilkins
Wills and Associates,
PLLC
Wesley and Bobbi
Wolcott
Dr. Morgan and Olga
Wright
Patrick and Karen
Wuestney
Michael and Shelley
Wysup
Mike and Debbie Yates
Ralph and Valerie Yount

\$500–\$999

Jon Anderson
Aon Corporation
Lee and Maxine
Barnesberger
Craig and Karlene
Beaumont
Jack and Molly Benscoter
Gary and Karen
Bloomfield
John Brewer
Columbia Bank
Michael Connell and
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Pathways to a Healthy Future

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Dr. Richard Caggiano, chief medical officer, and Karen Karpman, PhD

Endowment for Quality & Access

Leaving a legacy

Call it leaving a legacy. Or call it ensuring future healthcare for everyone. Or maybe it's just a will to give back. All of it figures into reasons why Pullman Regional Hospital's Chief Medical Officer **Richard Caggiano, MD**, and psychologist **Karen Karpman, PhD**, helped establish—and are now promoting—the Endowment for Quality & Access.

"When you're getting closer to retirement, you want the things you've helped to create to still be there—and you want more, not less," Dr. Caggiano says. "That's why it's important for me to support the endowment, as well as to help educate other physicians to consider the same support."

Karpman says her championing of the endowment is as much personal as it is professional. "Based on being a patient—both an inpatient and outpatient—at the hospital, I think the quality of care was excellent in both situations," she says.

More online! Read the full story at www.pullmanregional.org/foundation.