**Culture of Safety and Violence Prevention**

At Pullman Regional Hospital and our network of clinics, we are committed to providing a safe and respectful environment. Our Patient and Visitor Code of Conduct helps us create an atmosphere free from disrespectful, racist, discriminatory, hostile, or harassing comments.

**THE FOLLOWING BEHAVIORS ARE NOT ALLOWED:**

**Offensive Comments**

Making derogatory remarks about a person's race, ethnicity, accent, religion, gender, sexual orientation, or any other personal traits.

**Threats and Assaults**

Engaging in physical or verbal threats towards staff members, patients, or visitors. Committing acts of assault, whether physical or verbal, that create a hostile or intimidating environment.

**Sexual or Vulgar Language and Actions**

Using sexual or vulgar language, gestures, or actions towards any person within the hospital premises or engaging in unwelcome advances, sexual harassment, or any form of sexual misconduct.

**Refusal Based on Personal Traits**

Refusing to see a healthcare worker or any other staff member based on their race, accent, religion, gender, sexual orientation, or any other personal traits; all discrimination while seeking medical care or services.

**Disruption of Patient Care or Experience**

Intentionally disrupting another patient's care or experience through loud, aggressive, or disruptive behavior.

Any patient or visitor found to violate this Code of Conduct may be asked to leave, and the police may be called.

If any patient or visitor experience or witness any incidents that breach this Code of Conduct, they are encouraged to report the incident by calling our Quality Department at (509) 336-7532. Concerns will be addressed quickly and confidentially.

By following this Patient Code of Conduct, you help create a safe, respectful, and supportive environment for everyone at Pullman Regional Hospital and our network of clinics.