



Culture of Safety and Violence Prevention

At Pullman Regional Hospital and our network of clinics, we are committed to providing a safe and respectful environment. Our Code of Conduct helps us create an atmosphere free from disrespectful, racist, discriminatory, hostile, or harassing comments or behaviors.

THE FOLLOWING BEHAVIORS ARE NOT ALLOWED:



OFFENSIVE COMMENTS

Making derogatory remarks about a person's race, ethnicity, accent, religion, gender, sexual orientation, or any other personal traits.



THREATS AND ASSAULTS

Engaging in physical or verbal threats towards staff members, patients, or visitors. Committing acts of assault, whether physical or verbal, that create a hostile or intimidating environment.



SEXUAL OR VULGAR LANGUAGE AND ACTIONS

Using sexual or vulgar language, gestures, or actions towards any person within the hospital premises or engaging in unwelcome advances, sexual harassment, or any form of sexual misconduct.



REFUSAL BASED ON PERSONAL TRAITS

Refusing to see a healthcare worker or any other staff member based on their race, accent, religion, gender, sexual orientation, or any other personal traits; all discrimination while seeking medical care or services.



DISRUPTION OF PATIENT CARE OR EXPERIENCE

Intentionally disrupting another patient's care or experience through loud, aggressive, or disruptive behavior.

- Any person found to violate this Code of Conduct may be asked to leave, and other actions taken, as appropriate.

- If any person experiences or witnesses any incidents that breach this Code of Conduct, they are encouraged to report the incident by calling our Quality Department at

(509) 336-7532. Concerns will be addressed quickly and confidentially.

By following this Code of Conduct, you help create a safe, respectful, and supportive environment for everyone at Pullman Regional Hospital and our network of clinics.